Financial nominal codes do not total to zero

When generating the accounts the system may display the following error message:

Mapping Error

The financial nominal codes of the trial balance total to £ 1.00 - this means that you may have financial nominal codes mapped to statistical MA codes or statistical nominal codes mapped to financial MA codes - you need to investigate the mapping for statistics to identify and correct this situation - this balance has been mapped to MA code 2389 to force the management accounts to balance

OK

Once Motamacs has allocated all the nominal accounts to MA codes it re-adds the financial codes (Excluding Statistics) to make sure they still total zero after the allocation – because the financials don't total to zero then neither do the statistics and it is usually here that the problem occurs

As you know - when you invoice a vehicle Kerridge automatically generates a debit posting of £1 to the relevant nominal code and MUST therefore generate a credit which is posted to a corresponding contra account so that the trial balance totals to zero

To help identify the problem - open Motamacs and go to [nominal] [print] – change the start MA Code to 2405 and [export] – this will give you an Excel workbook showing all the nominal codes and mapping for the statistics (units) – you will see that each departmental section of debits has a corresponding contra credit – one of these sections does not add to it's contra – once you have identified the section you can investigate further

It may be helpful to sort the columns by nominal code (column A) so that all the nominal codes for each departmental section are together

I cannot help with why they may be incorrect – it could be that a journal for £1 has been incorrectly posted (but unlikely) – it could be a gliche in Kerridge!!